Data Privacy Policy

Privacy, mobile information, and SMS consent

Updated November 4, 2026

FULLY FURNISHED MINISTRIES

View SMS terms, including fundraising consent and opt-out details

Fully Furnished Ministries, Inc. ("we", "our", "us", or the "Organization") understands the importance of protecting your privacy. We want to make sure that you understand what type of information is gathered and tracked, and how the information is used and with whom the information is shared. This privacy policy ("Privacy Policy") describes how we collect and use information about our online visitors and what choices you have regarding our use of your information. We may update this Privacy Policy from time to time and will update the "Last updated" date above. This policy explains our practices when you visit this website or use our mobile application (the "Site"). It does not itself create SMS consent.

This Privacy Policy applies to all information collected through your communications with the Organization, whether electronic, written, or oral. SMS consent requires the separate affirmative choice described below.

If you have a concern or question about this Privacy Policy, about privacy at the Site, or to inquire about any Personal Information (defined below) you provided us, please send an email with your question or concern to info@fullyfurnishedministries.org.

What Information Is Collected?

The Organization collects information that identifies you as an individual or information which is linked or linkable to you as an individual, which will collectively be referred to throughout this Privacy Policy as "Personal Information". We collect Personal Information from individuals, such as visitors, volunteers, or donors, when you provide it voluntarily. Personal Information can include data such as names, addresses, ZIP codes, telephone numbers, birthdays, demographic information, and e-mail addresses.

We may also collect non-personal information about our online visitors using "cookies", pixels, web beacons, and other technologies that operate automatically when you visit our website. We use this information to give our Site visitors and users a more relevant experience and to help us make technical improvements. If you do not want us to collect information using cookies, you can disable this function in your browser. If you block cookies from us, however, you may not be able to see personalized content and our website may not function optimally. You can stop collection of information by mobile applications easily by uninstalling the application or adjusting your privacy settings on your mobile device.

If you would like more information about what Personal Information we collect, would like us to stop using your Personal Information, or simply wish to unsubscribe from our mailing list, please contact us at the contact email address noted above.

Please note that we do not intentionally request or collect information from, or direct this Site to, people under 13 years old or people outside of the United States of America. If you believe that you have (or if you are a parent/guardian of a minor and believe that your child has) submitted Personal Information to the Organization without your consent and you would like this information restricted or removed, please contact us at the email address noted above.

What Do We Do With Information?

We use Personal Information in support of the Organization's mission. Uses may include contacting you about programs and activities, coordinating furniture pick-up and delivery services, and requesting and facilitating donations.

We may also disclose Personal Information that we collect or you provide as described in this Privacy Policy:

- To our subsidiaries and affiliates.
- To contractors, logistics partners, and service providers we use solely to support the Organization's operations (e.g., coordinating item pick-ups and deliveries).
- With analytics and search engine providers that assist us in the improvement and optimization of our services.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We work with third parties to provide credit card, bank, payment, and information processing services and order fulfillment services with their own applicable privacy policies. For instance, if you choose to make a donation online, we will share your personal information with our processing service providers.

Mobile Information & SMS Data Sharing Exception: No mobile information, phone numbers, SMS opt-in data, or text-message consent will be sold, rented, or shared with third parties or affiliates for their own marketing, promotional, or fundraising purposes. Personal information and phone numbers may be provided to service providers only as needed to carry out services for FFM.

Communications & SMS Terms

Program: FFM Connect Text Updates. Fully Furnished Ministries, Inc. (FFM) offers two separate, optional text-message subscriptions. Messages may be sent manually or using automated technology by FFM or service providers acting solely on FFM's behalf.

Service texts

If you select the service-text checkbox, FFM may send recurring messages about your furniture pickup or delivery, donation or service request, volunteer scheduling, appointment changes, and account support.

Marketing and fundraising texts

If you separately select the marketing and fundraising checkbox, FFM may send recurring promotional messages, including organizational news, event invitations, fundraising campaigns, giving opportunities, and donation appeals. This category includes fundraising messages.

Your choice and how to subscribe

Each checkbox is unchecked by default and authorizes only the category it names. You may select either, both, or neither. Checking the marketing and fundraising box is not required to receive service texts. Checking the service-text box does not authorize marketing or fundraising texts. By selecting a box and submitting the form, you provide express written consent to receive recurring messages in that category from Fully Furnished Ministries, Inc. at the mobile number you provide, including marketing texts sent using automated technology.

Providing a phone number, making a donation, requesting services, volunteering, or accepting this Privacy Policy alone does not authorize text messages. Each choice is optional and is not a condition of donating, purchasing, receiving services, or volunteering. Only the person authorized to use the mobile number may opt in.

Existing consent remains limited to the purposes originally accepted. An earlier operational-only or volunteer-only opt-in is not permission to send marketing or fundraising texts. This policy update does not broaden earlier consent; FFM must obtain a new affirmative marketing and fundraising opt-in before sending those messages. A reply to a message you initiate is limited to that conversation. Requested login or verification codes do not subscribe you to recurring messages.

Message frequency and charges

Message frequency varies. Message and data rates may apply. Contact your wireless carrier about your plan. Wireless carriers are not liable for delayed or undelivered messages, and delivery is not guaranteed.

Opt out and get help

Reply STOP to opt out of FFM text messages. Standard opt-out requests such as CANCEL, END, QUIT, REVOKE, OPT OUT, or UNSUBSCRIBE are also honored. You may also withdraw consent by contacting us at info@fullyfurnishedministries.org or 404.260.7229. We apply reasonable opt-out requests across our messaging providers; changing providers does not restore consent. After an opt-out, one non-promotional confirmation may be sent. Further program messages stop unless you provide a new affirmative opt-in. Replying START alone does not expand consent beyond the categories you selected.

Reply HELP for assistance, visit ffmconnect.org/marketing/contact, email info@fullyfurnishedministries.org, or call 404.260.7229.

Mobile information and consent records

FFM does not sell, rent, or share mobile information, phone numbers, SMS opt-in data, or text-message consent with third parties or affiliates for their own marketing, promotional, or fundraising purposes. Service providers may process that information only to send messages or maintain consent and suppression records on FFM's behalf. They may not use it for their own marketing or treat consent to FFM as consent to their messages.

FFM records the mobile number, each selected SMS purpose, submission date and time, form source, and consent-language version, along with relevant message and opt-out records, as needed to operate the program, demonstrate consent, and honor withdrawals. An unchecked box or an earlier operational-only choice is not marketing or fundraising consent. Suppression information may be retained as needed to prevent unwanted messages.

Our Terms and Conditions apply in addition to these text-message terms. Policy updates do not create or renew SMS consent.

Data Security

We maintain reasonable security measures to protect your Personal Information from unauthorized use. While no protections are completely secure, we strive to apply best practices to protect your Personal Information from unauthorized physical and digital access.

Links to Third-Party Websites

We sometimes provide links to third-party websites, such as payment providers or unaffiliated organizations, whose privacy practices may be different from the Organization's. This Privacy Policy does not address, and we are not responsible for, the privacy, information, or other practices of any third-parties. You understand and agree that your use of such third-party sites will be governed by the applicable privacy policies of those sites and not by this Privacy Policy. We are not responsible for the content or policies of third-party websites or for acts or omissions of third-parties. Please check with these third-party organizations or companies for their specific privacy policies.

Questions?

If you have any questions about this Privacy Policy, please contact us at info@fullyfurnishedministries.org.

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